

1. **Poll Schedule-** On Election Day, each polling place will be open from 6:00 a.m. to 7:00 p.m. A voter in line at the polling place by 7:00 p.m. must be allowed to vote.
2. **Voter ID-** In general, voters do not have to provide identification at the polling place. But these voters must provide ID: (a) a voter who is using Election Day Registration (EDR); (b) a voter who is changing his/her voting address at the polling place; and (c) a first-time voter who registered by mail and failed to submit proof of identity with the registration application.
3. **Election Day Registration (EDR)-** This will be the first general election in Illinois using EDR. A voter may register any time before or even on Election Day. See FAQs on “When is/was the voter registration deadline?” for details.
4. **Accessibility-** Voters with disabilities have the right to vote, including using a nonvisual ballot. Polling locations should be wheelchair accessible and offer parking for persons with disabilities. Curbside voting is also available if the voter contacts his or her local election authority beforehand; attempts should be made to obtain curbside voting even when not requested in advance.
5. **Assistance at the polls-** Any voter who needs assistance voting is entitled to have some person of his or her choice, other than the voter’s employer, an agent of the employer, or an officer or agent of the voter’s union, mark the voter’s choices or assist the voter in marking his or her choices on the ballot. Under the federal Voting Rights Act, many jurisdictions in Illinois must provide oral and written language assistance for limited English proficient voters.
6. **If a voter has moved-** If a voter has moved and has not updated his or her registration, the voter can generally cast a ballot but whether and what type of ballot can be cast is determined by whether the voter has time to complete EDR and whether the voter has brought adequate IDs required for EDR. See FAQs on “Where to Vote” for more information.
7. **Mistake ballot-** If a voter makes a mistake or spoils his or her ballot and has not yet cast the ballot, the voter has the right to receive a replacement ballot after returning the spoiled ballot.
8. **Voter intimidation-** Voters have the right to vote (and wait in line to vote) without anyone intimidating them, and electioneering or attempts to influence their vote in any way must occur more than 100 feet outside a polling location.
9. **Provisional ballots-** Rather than using a provisional ballot, a voter should attempt to have the issue resolved, such as by completing EDR or asking election judges/poll workers to have machines repaired. A voter should be offered a provisional ballot only when:
  - (a) the voter’s voting status has been successfully challenged;
  - (b) it is the voter’s first time voting in that precinct, she did not provide identification when registering by mail AND does not have sufficient ID with her at the polling place;
  - (c) a court order extends the time for closing the polls;
  - (d) the voter’s name appears on the list of voters who voted during the early voting period, but the voter claims not to have voted during the early voting period; or
  - (e) the voter received an absentee ballot but did not return the absentee ballot to the election authority and was unable to vote through procedures mentioned in FAQs on “What if I requested an absentee ballot but I want to vote in person on Election Day?”. Other than for these reasons, the voter should be able to cast a regular ballot. **A provisional ballot should be a last resort.**

**If you have any questions or to report any problems,  
call 1-866-OUR-VOTE (1-866-687-8683)**

If you have any questions or need further information, please call the Election Protection Hotline at 1-866-OUR-VOTE (1-866-687-8683) or go to [www.866OurVote.org](http://www.866OurVote.org). For Spanish-language assistance, call 1-888-VE-Y-VOTA. For assistance in various Asian languages, call 1-888-API-VOTE.